

Funeral Concierge Services

Tower Federal Credit Union is pleased to provide a unique, value-added service that empowers individuals who are dealing with funeral related issues.

Everest services are available to our members at no cost.



Who is Everest?

Everest is an independent consumer advocate who works on your behalf. Everest's sole purpose is to provide the information you need to make the most informed decisions about all funeral related issues, and then put those wishes into action.

You're never locked into a decision because Everest's funeral advisory services can be used at any funeral home across North America. Everest does not sell funeral goods or services, nor does Everest receive any commissions from funeral homes or other service providers in the funeral industry. With Everest, you are removed from a sales-focused environment, allowing you and your family to make well informed and confident decisions during a stressful time.

Getting Started

Create an online profile and use Everest's planning tools:

Visit www.everestfuneral.com/enroll

- Enter your email address and the Enrollment Identification Code: **2507**
- Complete your online profile
- Access "Planning Tools" www.everestfuneral.com/enroll using your unique username and password
- If you do not have access to a computer, Advisors are available 24/7 to assist you.



Peace of mind when it's needed the most

Everest's services include:

Everest offers both pre-planning and at-need concierge services at or near the time of need.

24/7 Advisor Assistance

To discuss funeral planning issues **1- 800- 913- 8318**

At-need Family Support

- Family assistance and plan implementation
 - Communicate the Personal Funeral Plan to the funeral home; removing the family from a sales focused environment
 - Provide 24-hour assistance throughout the funeral process
- Negotiation assistance
 - Gather pricing information and present it to the family in an easy-to-read format
 - Negotiate funeral service pricing with local funeral homes
 - Help the family compare prices of caskets and other products

Online Planning Tools

- Personal Profile
- 10 Key Decisions Planner
- "My Wishes" Planning Guide, and more

PriceFinderSM Research Reports

- The only nationwide database of funeral home prices
- Detailed, local funeral home price comparisons

TenzingTM

A secure, cloud-based data vault for storing personal information

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