



## Account Password

You may create an account password to add an extra layer of security when making account transactions with Tower over the telephone. Once a password is assigned, it will be required as identification for all telephone transactions.

An account password is also required for wire transfers requested over the telephone. By signing below, you, as the primary member, agree that you have read, understood, and are bound by the terms and conditions of the Electronic Funds Transfers and Automated Clearing House (ACH) transactions section of the Member Account Agreements and Disclosures.

As the primary member, you are the only person who may add, change, or delete an account password. In order for any joint owners to have access to the account by telephone, you will need to provide them with the password.

Passwords may be 10 characters or less (no special characters). Please select a password that you can easily remember. For security reasons, it can not be released over the telephone.

Note: Creating an account password does not change your Home Banking or Tower Talk 24 passwords.

Please complete and return the form below. This form may be mailed or returned to a Tower representative at any of our branch locations. This form may also be faxed, along with a valid copy of your photo ID, to the Member Service Center at **301-497-8930**.

Account Number: \_\_\_\_\_

Primary Member Name: \_\_\_\_\_

Daytime Phone Number: \_\_\_\_\_

Add Password: \_\_\_\_\_

Change Password: \_\_\_\_\_

Delete Password

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Primary Member's Signature

Date

If you have any questions or need further assistance, please contact the Member Service Center at **301-497-7000** or **800-787-8328**.

### Mail to:

Tower Federal Credit Union  
Attn: Member Service Center  
P.O. Box 123  
Annapolis Junction, MD 20701-0123