

Authenticator

Authentication option for **Digital Banking.**

Get started

Download an authenticator app of choice on your mobile device and do not setup at this time, setup instructions are provided below. These popular authenticator apps can be found in the iOS or Android App stores: **Google Authenticator – Authy – DUO – Microsoft Authenticator**

How to enable using Home Banking

1. Login to Home Banking and select **My Profile**.

Notifications | **My Profile** | Help | Support | Logout

2. Go to **Login & Security** then select Edit next to **Security Options**.

Login & Security

Username | Edit To: *****

Password | Edit *****

Security options | Edit (301) ***** | Text enabled

3. Under **Confirming your Identity**, adjust the ON/OFF bar to ON under authenticator. Enter your password in the Current Password field. Then **Save**.

Confirming your identity

If we do not recognize your computer or device, we confirm your identity by one of the methods below.

By phone Confirm your identity by responding to a text or call to a phone you have handy.

+1 (301): Add another number

By authenticator **ON** Confirm your identity with an authenticator. Save this setting. Generate a code for your authenticator. You will need to provide the code to your app to finish setup.

► What is an authenticator?
► How do I get an authenticator?

Current password Password

Save Cancel

4. You will then see a QR code and 32 digit code on the screen.

Security options | Edit (301) ***** | Text enabled

Authenticator Code Activated | Display Code ^

Scan this QR code with your authenticator app

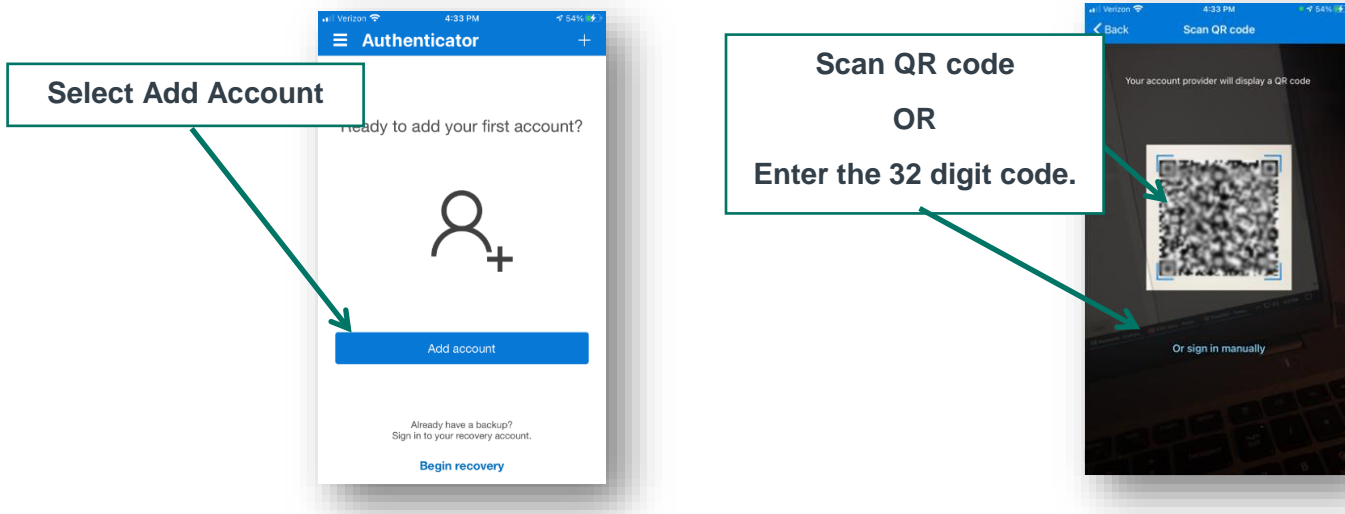
Scan this QR code with your authenticator app

-OR-

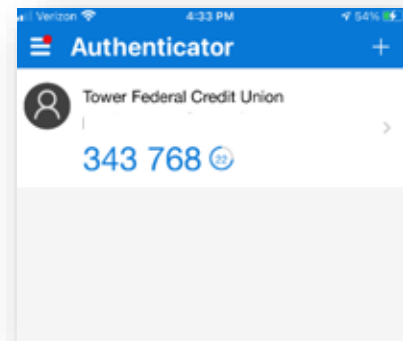
Enter this code into your authenticator app

MG10T0R5ALN4H2MS0CUCVZ Copy

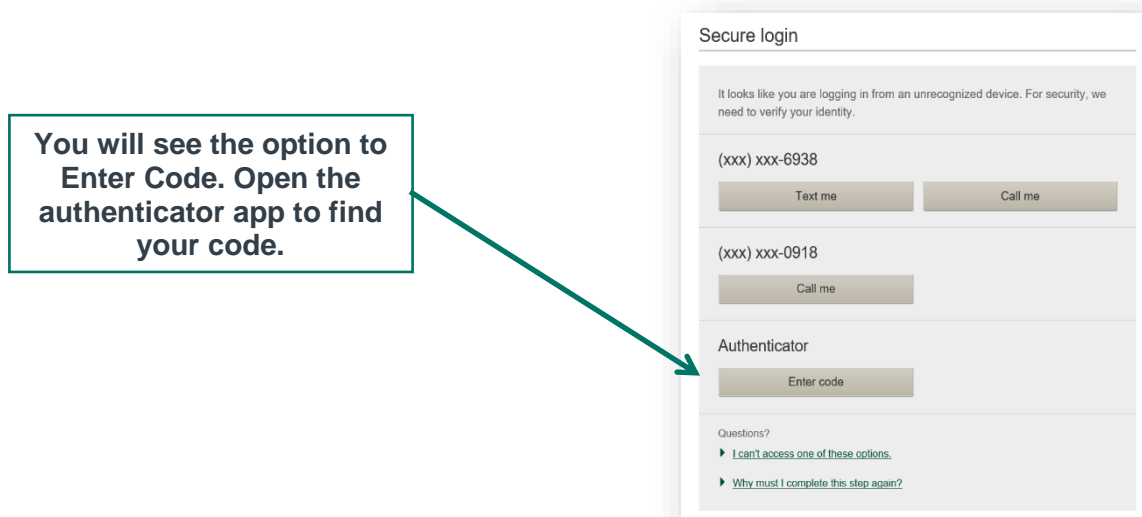
5. Open the authenticator app on your mobile device.
Do not close the webpage with the QR code.



6. You should now see your authenticator app generating codes.



7. First time login after successful authenticator setup.
(If you are logging in from an unrecognized device or browser.)



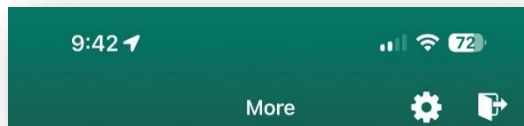
How to enable using Tower's Mobile App

1. Login to Tower's Mobile App:

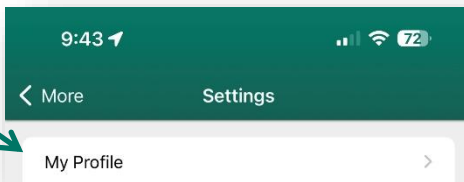
a. Select More



b. Select the Navigation Gear



c. Select My Profile



Login & Security

Username | [Edit](#)

to: ****

Password | [Edit](#)

Security options | [Edit](#)

(301) ****3 | Text enabled

2. Go to Login & Security then select Edit next to Security Options.

3. Under **Confirming your Identity**, adjust the ON/OFF bar to **ON** under authenticator. Enter your password in the Current Password field. Then **Save**.

Confirming your identity

If we do not recognize your computer or device, we confirm your identity by one of the methods below.

By phone

Confirm your identity by responding to a text or call to a phone you have handy.

+1 (301) 000-0000

+ Add another number

By authenticator

☒ ON

Confirm your identity with an authenticator. Save this setting to generate a code for your authenticator app. You will need to provide the code to your app to finish setup.

[What is an authenticator?](#)

[How do I get an authenticator?](#)

By authenticator

☒ ON

Confirm your identity with an authenticator. Save this setting to generate a code for your authenticator app. You will need to provide the code to your app to finish setup.

[What is an authenticator?](#)

[How do I get an authenticator?](#)

Current password

Save

Cancel


4. You will then see a QR code and 32 digit code on the screen.

Security options | Edit

(301) 300-0000 | Text enabled

Authenticator Code Activated | Display Code ^

Scan this QR code with your authenticator app



-OR-

Enter this code into your authenticator app


LEBON03IOQIAKLGU Copy

5. Open the authenticator app.
Do not close the webpage with the QR code.

Authenticator

Select Add Account

How do you want to add your first account?



Add account


Already have a backup?
Sign in to your recovery account.

Begin recovery

Scan QR code

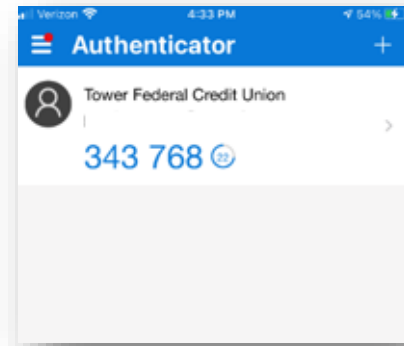
Scan QR code

account provider will display a QR code



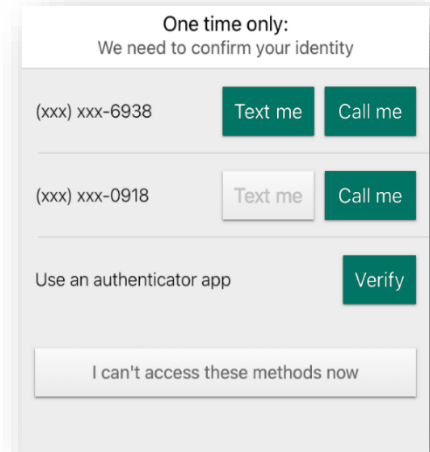
Or sign in manually

6. You should now see your authenticator app generating codes.



7. First time login after successful authenticator setup.
(If you are logging in from an unrecognized device or browser).

You will see the option to Enter Code. Click Verify to enter the code presented on the authenticator app.



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