

Authenticator

Authentication option for **Digital Banking.**

Get started

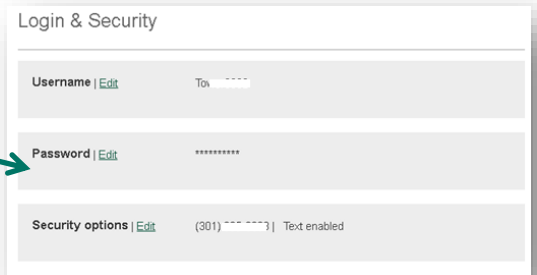
Download an authenticator app of choice on your mobile device and do not setup at this time, setup instructions are provided below. These popular authenticator apps can be found in the iOS or Android App stores: **Google Authenticator – Authy – DUO – Microsoft Authenticator**

How to enable using Home Banking

1. Login to Home Banking and select **My Profile**.
2. Go to **Login & Security** then select Edit next to **Security Options**.
3. Under **Confirming your Identity**, adjust the ON/OFF bar to ON under authenticator. Enter your password in the Current Password field. Then **Save**.
4. You will then see a QR code and 32 digit code on the screen.



Notifications | **My Profile** | Help | Support | Logout

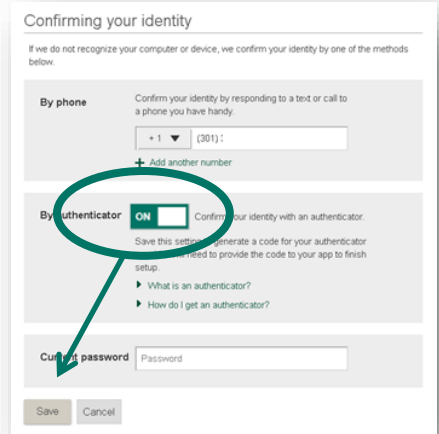


Login & Security

Username | Edit To: *****

Password | Edit *****

Security options | Edit (301) ***** | Text enabled



Confirming your identity

If we do not recognize your computer or device, we confirm your identity by one of the methods below.

By phone Confirm your identity by responding to a text or call to a phone you have handy.

+ 1 (301):

+ Add another number

By authenticator Confirm your identity with an authenticator.

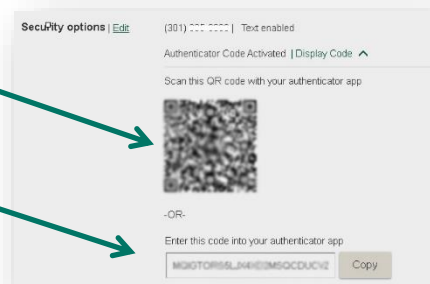
Save this setting to generate a code for your authenticator. You will be prompted to provide the code to your app to finish setup.

▶ What is an authenticator?

▶ How do I get an authenticator?

Current password Password


Save Cancel



Security options | Edit (301) 000 0000 | Text enabled

Authenticator Code Activated | Display Code ^

Scan this QR code with your authenticator app

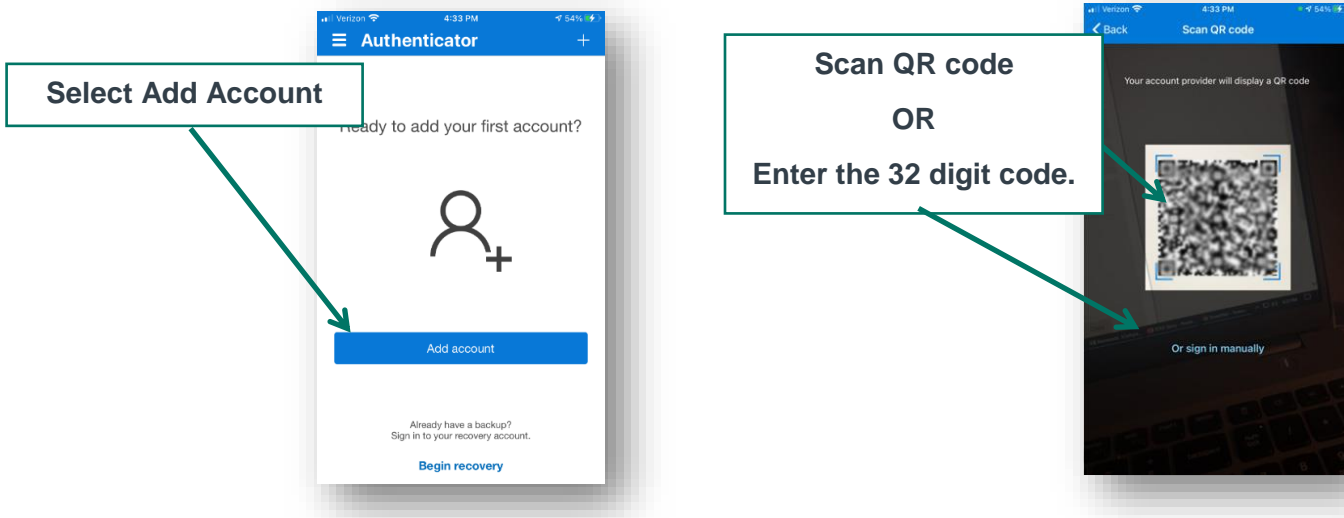


-OR-

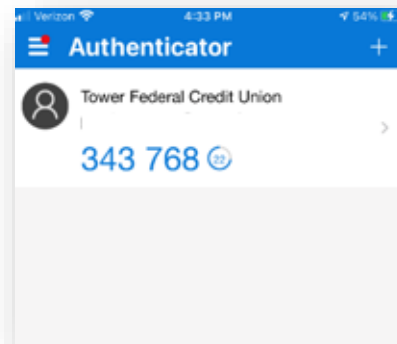
Enter this code into your authenticator app

MIGT0R5ALN4E0MS0C0UCVZ Copy

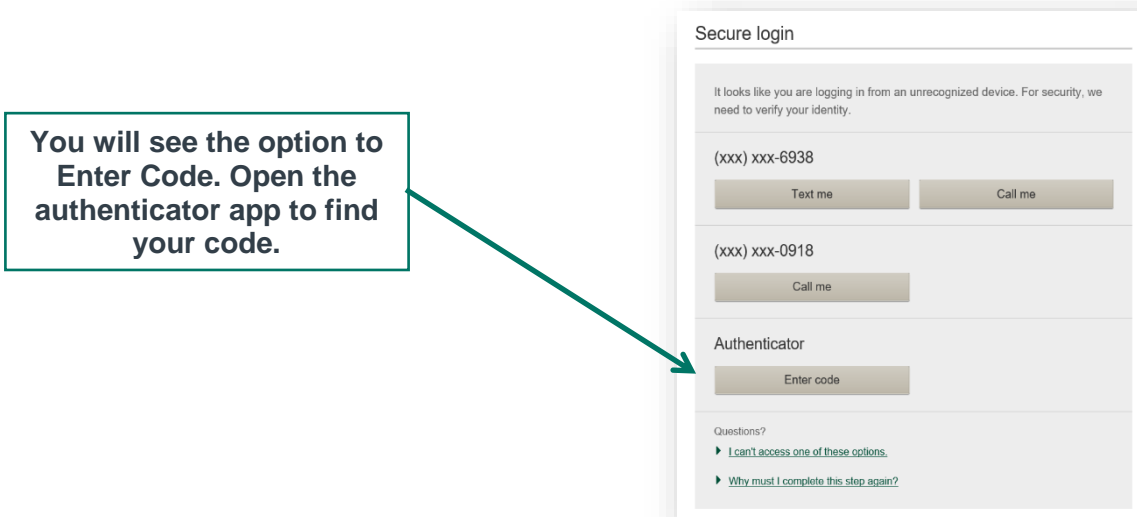
5. Open the authenticator app on your mobile device.
Do not close the webpage with the QR code.



6. You should now see your authenticator app generating codes.



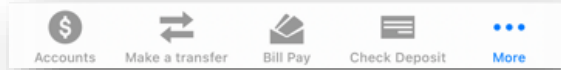
7. First time login after successful authenticator setup.
(If you are logging in from an unrecognized device or browser.)



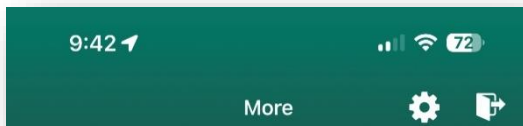
How to enable using Tower's Mobile App

1. Login to Tower's Mobile App:

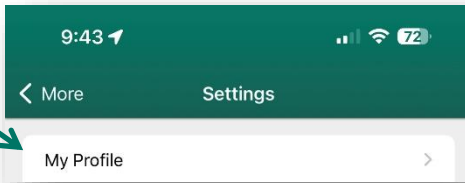
a. Select More



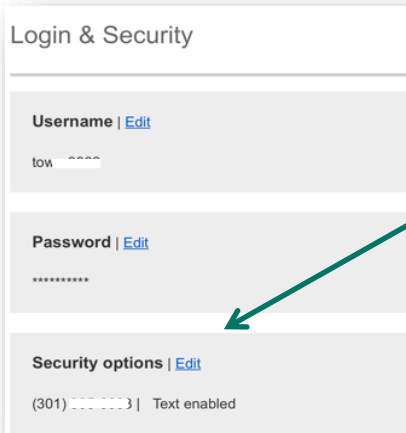
b. Select the Navigation Gear



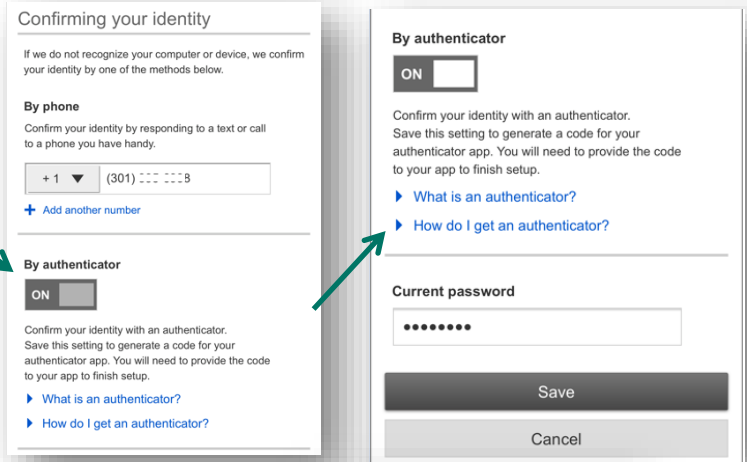
c. Select My Profile



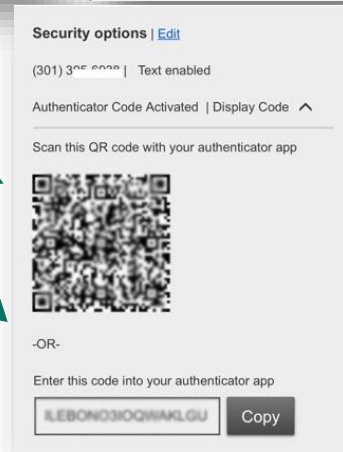
2. Go to Login & Security then select Edit next to Security Options.



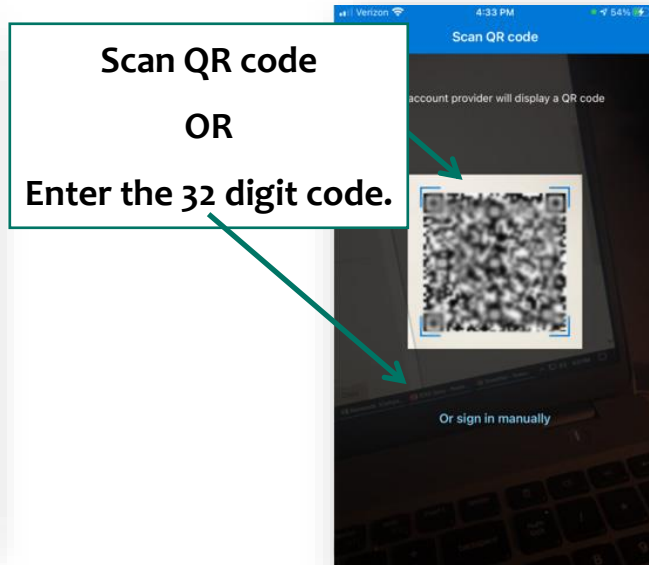
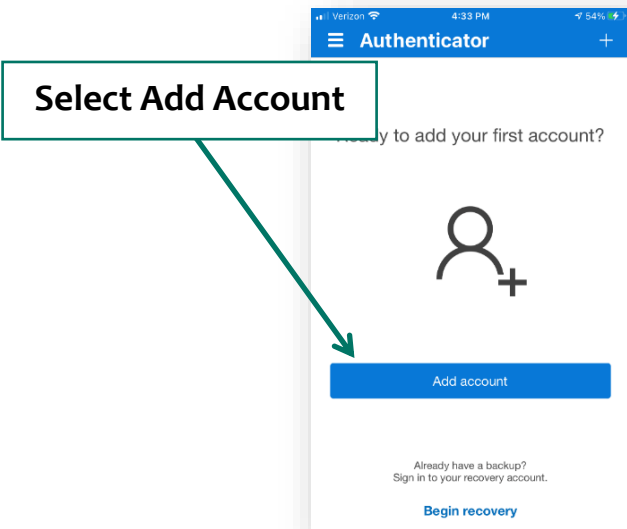
3. Under **Confirming your Identity**, adjust the ON/OFF bar to **ON** under authenticator. Enter your password in the **Current Password** field. Then **Save**.



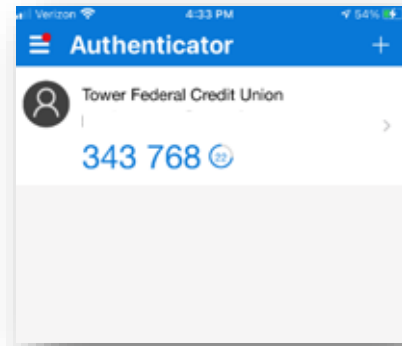
4. You will then see a QR code and 32 digit code on the screen.



5. Open the authenticator app.
Do not close the webpage with the QR code.

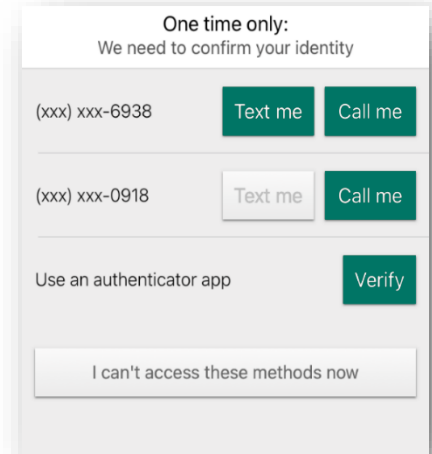


6. You should now see your authenticator app generating codes.



7. First time login after successful authenticator setup.
(If you are logging in from an unrecognized device or browser).

You will see the option to Enter Code. Click Verify to enter the code presented on the authenticator app.



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Mobile Banking services are free to all Tower members. Your carrier's message and data rates may apply. Other Mobile Deposit restrictions may apply. Mobile Deposit available in the Mobile App only. Apple, iPad®, iPhone®, and iPod® touch are trademarks of Apple, Inc. registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Android, Google Play and the Google Play logo are trademarks of Google Inc.