



## Account Password

You may create an account password to add an extra layer of security when making account transactions with Tower over the telephone. Once a password is assigned, it will be required as identification for all telephone transactions.

An account password is also required for wire transfers requested over the telephone. By signing below, you, as the primary member, agree that you have read, understood, and are bound by the terms and conditions of the Electronic Funds Transfers and Automated Clearing House (ACH) transactions section of the Member Account Agreements and Disclosures.

As the primary member, you are the only person who may add, change, or delete an account password. In order for any joint owners to have access to the account by telephone, you will need to provide them with the password.

Passwords may be 10 characters or less. Please select a password that you can easily remember. For security reasons, it can not be released over the telephone.

**Note: Creating an account password does not change your Home Banking or Tower Talk 24 passwords.**

Complete the information below, print, then mail or drop off at any Tower branch. An original signature is required. A fax version cannot be accepted.

Account Number: \_\_\_\_\_

Primary Member Name: \_\_\_\_\_

Daytime Phone Number: \_\_\_\_\_

Add Password: \_\_\_\_\_

Change Password: \_\_\_\_\_

Delete Password

\_\_\_\_\_  
Primary Member's Signature

\_\_\_\_\_  
Date

If you have any questions or need further assistance, please contact the Member Service Center at **301-497-7000** or **800-787-8328**.

### Mail to:

Tower Federal Credit Union  
Attn: Member Service Center  
P.O. Box 123  
Annapolis Junction, MD 20701-0123